

Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Blessed Esteban Care Home, LLC	CHAPTER 100.1
Address: 1342 Kamehameha IV Road, Honolulu, Hawaii 96819	Inspection Date: January 19, 2021 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

STATE OF HAWAII
DOH-OLCA
STATE LICENSING

21 MAY 28 09:57

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.</p> <p><u>FINDINGS</u> New training form created to document training; however, no place for substitute care giver (SCG) to sign and date.</p> <p>Please submit a revised training form with the plan of correction (POC).</p> <p style="text-align: center;">Page 2</p> <p style="text-align: center;">Yes, I have corrected the New Training Forms to include a substitute care giver to sign and date. Attached.</p> <p style="text-align: center;">STATE OF HAWAII DOH-DHCA STATE LICENSING</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p>	<p style="text-align: right;">5/19/2021</p>

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-9 <u>Personnel, staffing and family requirements.</u> (e)(4) The substitute care giver who provides coverage for a period less than four hours shall:</p> <p>Be trained by the primary care giver to make prescribed medications available to residents and properly record such action.</p> <p><u>FINDINGS</u> New training form created to document training; however, no place for substitute care giver (SCG) to sign and date.</p> <p>Please submit a revised training form with the plan of correction (POC).</p> <p>Page 3</p> <p>FINDINGS New training form created to document training; however, no place for substitute care give (SCG) to sign and date.</p> <p>Please submit a revised training form with the plan of corrections (POC)</p> <p>Future Plan</p> <p>Steps that this will not happen again.</p> <p>1. Request DOH if there is any new forms for training. 2. To ensure that form has a signature line and date. 3. To have the SCG sign their training form and sign the date.</p> <p>STATE OF HAWAII DOH-DOHA STATE LICENSING</p> <p>21 MAY 28 19 57</p>	<p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p>	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-14 Food sanitation. (a) All food shall be procured, stored, prepared and served under sanitary conditions.</p> <p>FINDINGS Food left outdoors on a table in the resident sitting area. However, no residents at the table for eating this food.</p> <p>Page 4 Yes, corrected the deficiency. Threw away the mustard and ketchup that was left outside the sitting area.</p> <p>STATE OF HAWAII DOH-CHCA STATE LICENSING 21 MAY 28 09 57</p>	<p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p>	<p>1/19/2021</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-14 <u>Food sanitation.</u> (a) All food shall be procured, stored, prepared and served under sanitary conditions.</p> <p><u>FINDINGS</u> Food left outdoors on a table in the resident sitting area. However, no residents at the table for eating this food.</p>	<p align="center">PART 2</p> <p align="center"><u>FUTURE PLAN</u></p> <p align="center">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p>	

Page 5 Future Plan

Steps that this will not happen again.

1. When providing afternoon snacks with condiments to immediately throw away the extra condiments left by sitting table.
2. After resident had finish their snack look to see if there is any rubbish to be thrown away.
3. Re-check in an hour; if any rubbish is left behind and immediately throw it away.

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-14 <u>Food sanitation.</u> (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.</p> <p><u>FINDINGS</u> Outdoor refrigerator, no thermometer available to maintain a safe temperature for resident food inside the refrigerator.</p> <p>Page 6</p> <p>STATE OF HAWAII DOH-0HCA STATE LICENSING</p> <p>21 MAY 28 19 57</p>	<p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Yes, corrected the deficiency Added a thermometer to the outdoor refrigerator.</p>	<p>1/19/2021</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-14 Food sanitation. (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.</p> <p><u>FINDINGS</u> Outdoor refrigerator, no thermometer available to maintain a safe temperature for resident food inside the refrigerator.</p> <div style="text-align: right; padding-top: 100px;"> STATE OF HAWAII DOH-0HCA STATE LICENSING </div> <div style="text-align: right; padding-top: 20px;"> 21 MAY 28 19 57 </div>	<p style="text-align: center;">PART 2</p> <p style="text-align: center;"><u>FUTURE PLAN</u></p> <p style="text-align: center;">USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p> <p>Page 7 Steps that this will not happen again.</p> <ol style="list-style-type: none"> 1. When the SCG refills the fridge with vegetables they will check the temperature. 2. When the SCG cleans it weekly to check again the Thermometer is still in the refrigerator. 	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</p> <p><u>FINDINGS</u> Unsecured chemicals (bleach and cleaning products) in a kitchen cabinet; however, cabinet lock was not in force.</p> <p>Page 8</p> <p>STATE OF HAWAII DOH-0HCA STATE LICENSING</p> <p>21 MAY 28 09:57</p>	<p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Yes, I corrected the deficiency. The kitchen cabinet with the chemicals is securely lock.</p>	<p>1/19/21</p>

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<input checked="" type="checkbox"/>	<p>§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.</p> <p>FINDINGS Unsecured chemicals (bleach and cleaning products) in a kitchen cabinet; however, cabinet lock was not in force.</p>	<p>PART 2</p> <p><u>FUTURE PLAN</u></p> <p>USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?</p>	

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Steps to ensure the lock is always securely lock.

1. When any of the SCG starts to clean the kitchen always remind them to pull down the base to secure the lock.
2. Remind the SCG when returning the bleach in the cabinet, to check if they had securely lock it again.
3. Keep reminding the SCG to always secure the lock every time they wash dishes. Until its an automatic see and touch memory muscle movement.

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-17 <u>Records and reports.</u> (f)(3) General rules regarding records:</p> <p>An area shall be provided for safe and secure storage of resident's records which must be retained in the ARCH for periods prescribed by state law;</p> <p><u>FINDINGS</u> Unsecured resident records, numerous resident records unsecured upon arrival on the resident/family dining table.</p> <p>Page 10</p> <p>STATE OF HAWAII DOH-OHCA STATE LICENSING</p> <p>21 MAY 28 A9 57</p>	<p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p> <p>Yes, corrected. All the resident's records are back into the lock filing cabinet.</p>	<p>1/19/21</p>

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	<p>Page 11</p> <p>Steps to ensure that the resident's records are not just laying on the unsecured dining table.</p> <ol style="list-style-type: none"> 1. After logging in progress notes; MARS to always immediately put it back in the lock file cabinet. 2. After coming back from the doctors office to always put it in the filing cabinet and lock it. 3. Always check and see in an hour if I left anything else on the dining table. To put it back in the lock cabinet. 		

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	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment.</u> (h)(3) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.</p> <p>All Type I ARCHs shall comply with applicable state laws and rules relating to sanitation, health, infection control and environmental safety;</p> <p><u>FINDINGS</u> Bedroom #4, two (2) live bedbugs seen on the outside of the zipper of the resident's plastic pliable pillow protector.</p> <p>Page 12</p> <p>Yes, it is corrected. The plastic pillow is clean. No bugs on the zipper.</p> <p>STATE OF HAWAII DOH-CHCA STATE LICENSING</p> <p>21 MAY 28 09:57</p>	<p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p>	<p>1/19/21</p>

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
<input checked="" type="checkbox"/>	<p>§11-100.1-23 <u>Physical environment</u>. (i)(1)(C) All construction or alterations shall comply with current county building, land use and fire codes and ordinances in the state. The Type I ARCH licensed for wheelchair residents shall be accessible to and functional for the residents at the time of licensure.</p> <p>Windows:</p> <p>Windows in residents' rooms shall have adequate means of insuring privacy.</p> <p><u>FINDINGS</u> Bedroom #1, inadequate privacy. For example, window covering is a short valance at the top of the window. PCG states resident requested removal of the lower curtain.</p> <p>Page 14</p> <p>Yes, it is corrected. Resident signed that he likes the window short valance and not the longer ones.</p> <p>STATE OF HAWAII DOH-ONCA STATE LICENSING</p> <p>21 MAY 28 A9 57</p>	<p>PART 1</p> <p><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p>USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p>	<p>1/19/21</p>

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Steps to ensure that this doesn't happened again.

1. When washing the curtains always give the resident a choice which long or short curtains he wants to be put on.
2. Remind the resident, the long curtain is to provide privacy for them.

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	<p>§11-100.1-23 <u>Physical environment.</u> (o)(3)(B) Bedrooms:</p> <p>Bedroom furnishings:</p> <p>Each bed shall be supplied with a comfortable mattress cover, a pillow, pliable plastic pillow protector, pillow case, and an upper and lower sheet. A sheet blanket may be substituted for the top sheet when requested by the resident;</p> <p><u>FINDINGS</u> No plastic pliable pillow protectors for:</p> <ul style="list-style-type: none"> • Bedroom #1, two (2) pillows with cotton covers • Bedroom #3, one (1) pillow with cotton covers <p style="text-align: center;">Page 16 Yes, the deficiency is corrected. Everyone has a pliable zipper plastic pillow on their pillow.</p> <p style="text-align: center;">STATE OF HAWAII DOH-OHCA STATE LICENSING</p> <p style="text-align: center;">21 MAY 28 AM 9:57</p>	<p style="text-align: center;">PART 1</p> <p style="text-align: center;"><u>DID YOU CORRECT THE DEFICIENCY?</u></p> <p style="text-align: center;">USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY</p>	<p style="text-align: right;">1/30/21</p>

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Steps to ensure that this doesn't happen again.

1. Training the SCG, showed each of the SCG what is a pliable plastic zipper pillow case cover and a non-plastic zipper pillow case cover.
 2. To put two covers on resident's pillow: first the pliable plastic zipper than put the 2nd cotton regular pillow cover on last.
 3. On the pliable plastic we put down on permanent marker; "Room #1 Plastic," numbered each plastic to each room and marked, "Do not remove or throw away".
- When the SCG do laundry, to immediate put back on the covers.

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Signature: Veronica Esteban

Print Name: Veronica Esteban

Date: 5-13-2021

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